



Making Cents

A NEWSLETTER FOR OUR VALUED CREDIT UNION MEMBER OWNERS

50 Top Cardio Hospitals

Heart Hospital of Lafayette has been named one of the nation's 50 Top Cardiovascular Hospitals.

The study examined the performance of more than 1,000 hospitals by analyzing outcomes for patients with heart failure and heart attacks and for those who received coronary bypass surgery and percutaneous coronary interventions such as angioplasties.

Acadiana Medical Federal Credit Union is honored to serve the financial needs of the employees of Heart Hospital of Lafayette. We look forward to serving you in the years to come.

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CU SATISFACTION BREAKS ALL RECORDS

In a survey conducted by Credit Union National Association, credit unions have set an all-time American Customer Satisfaction Index record, with 87% of credit union members surveyed saying they are "more satisfied than ever before" with their credit unions.

The 87% score was the highest score reached in any of the ASCI's 47 industries that it surveys, and credit unions have consistently received high praise for their member service in this survey.

The ASCI survey found that bank customer satisfaction stands at 75%, and that total decreased by 1.3% over the past year.

Member trust and satisfaction is always our highest goal. Team work helps us to achieve that goal. We value the contribution of all the volunteers who work closely with us. Their commitment has helped to bring AMFCU to the forefront as your one stop financial institution.

As Henry Ford once said "Coming together is a beginning. Keeping together is progress. Working together is success."

Best wishes for 2012. May it be another step toward growth and opportunity for all.

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100th Anniversary Celebration

September 30, 2011 marked the 100th anniversary of the Franciscan Missionaries of Our Lady's journey to the United States.

Throughout the years more than 150 Sisters have served in various ministries in Louisiana.

In 2011, Our Lady of Lourdes Regional Medical Center opened its new, 45-acre, state-of-the-art hospital. The new medical center houses Lourdes' 1200 employees and over 400 active physicians. Reaffirming the sisters' commitment to those most in need, Our Lady of Lourdes Regional Medical Center provides services such as the area's only burn unit, school health clinic and medical/dental clinic for the uninsured and underinsured.

Acadiana Medical Federal Credit union is honored to serve the financial needs of the employees of Our Lady of Lourdes Regional Medical Center. We salute you as you continue your dedication to comprehensive care and medical excellence through your healing ministry.



NOW MAKING MORE CENTS THAN EVER!

Ask your friendly Service Representatives about your 5-Star benefits as an AMCU member



1099 / 1098 Mail Out

Now is the time to verify your address at the credit union. All 1099 / 1098 forms will be mailed out by January 31, 2012. If your address is incorrect, this will delay your tax notice.

You are responsible for notifying us of any address or name change. The credit union is only required to attempt to communicate with you at the most recent address you have provided to us. We may accept oral notices of a change in address and may require any other changes from you to be provided in writing.

2012 Newsletters

Effective January 1, 2012, AMFCU will send newsletters out biannually. We will communicate any required regulatory changes to you by mail and on our website.

Calling All Members



Mark your calendar for April 19, 2012 and plan to join us for our 42nd Annual Credit Union Meeting. Invitations will be mailed out in March.

We hope to see you there!!!



Scholarship Available Sponsored by The Lafayette Chapter of Credit Unions

- > High School graduates, undergraduate college students and technical school students are eligible to apply
- > Get \$2,000 to help with college tuition and expenses
- > Must be a credit union member in good standing
- > Applications now available here at the credit union.

Deadline is January 31, 2012

Exceptional Performance



AMFCU has been awarded the Exceptional Performance Award by Bauer Financial Inc. This award was given for continuously earning a five-star SUPERIOR rating for 86 consecutive quarters. This award recognizes the highest level of performance.

“CREDIT UNIONS A WHOLE DIFFERENT PICTURE”

Keeping You In The Picture

As a credit union member, you're part of one of America's largest families. Today nearly every third household in the country has at least one credit union member!

Unlike other financial institutions, which focus on profits for their stockholders, the credit union philosophy focuses on people before profits.

Because our obligation to our member is long term and lasting, financial strength and security is another of our most basic principles.

No other type of financial institution can offer you the unique benefits of a credit union...because no other financial institution is like a credit union.

Tell your coworkers about the credit union spirit.

Loan Rates Just Got Lower

Your credit union has interest rates as low as 4.25% on all new and used titled loans.

Get pre-approved for a loan and take up to 60 days to finalize the loan. If you are shopping for a vehicle this will give you time to shop with ease and get the best deal for your money. Our in-house loan officers will be happy to assist you with your loan application.

When it comes to borrowing money – there is no place like **your member owned credit union.**

